## This feature is not enabled in this version of QuickBooks

Last Modified on 03/31/2021 3:30 pm EDT

This issue can occur if there is a feature being used in All Orders that would typically sync with Quickbooks but the feature is not enabled in Quickbooks.

Typically with items the class syncing causes this error to appear. Sometimes the error you will get is: QuickBooks found an error when parsing the provided XML text stream.

There are two solutions for this:

-In the company preferences, go to Quickbooks Preferences and find the option for syncing default item classes and make sure it is unchecked. This will be the only option if your version of Quickbooks does not support class tracking for items.

-You have to enable Classes in QB. See attached screenshot. You need to select Items in the dropdown.

		Preferences	×
	Accounting	My Preferences	ОК
	Bills	ACCOUNTS	Cancel
	Calendar	✓ Use account <u>n</u> umbers ✓ Require <u>a</u> ccounts	Help
2	Checking	Show lowest subaccount only	noip
75	Desktop View	CLASS	Default
%	Finance Charge	Use class tracking for transactions	
	General	Prompt to assign classes	Also See:
<b>;</b> ]	Integrated Applications	Assign classes to Accounts	General
	Items & Inventory		Payroll and
	Jobs & Estimates	Automatically assign general journal entry number	Employees
÷.	Multiple Currencies	✓ Warn when posting a transaction to Retained Earnings	
	Payments	DATE WARNINGS	
1	Payroll & Employees	Warn if transactions are 90 day(s) in the past	
0	Reminders		
alı	Reports & Graphs	Warn if transactions are 30 day(s) in the future	
2	Sales & Customers	CLOSING DATE	
%	Sales Tax	Date through which books are closed: (not set)	
P	Search	Set Date/Password	
	Send Forms	Set Dater asSW010	
٩.	Service Connection		
<b>*</b> *	Spelling		
L	<b>v</b>		