

Cannot log into All Orders on some machines

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All Orders uses UNICODE for some of its functions and depending on the regional settings and character sets it may prevent a user from being able to log in. If a user has their password reset but it still unable to log in on their machine try following these steps.

Open Control Panel

Find the Regions application. It may be called Regions and Languages.

Open it and look for the Administrative tab.

Here the system locale should be set to English (United States).
