

ShipRush UPS Account Registration Failed

Last Modified on 03/31/2021 3:29 pm EDT

When setting up ShipRush UPS you receive the following error:

Unable to activate account. (PLDAccountProcessor.Init)
Unable to init UPS Communication API: (Initializing COM interface) OLE error 80049D6D
(PLDAccountProcessor.Init) unable to init UPS Communication API: (Initializing COM interface)
OLE error 80049D6D

Follow these steps to resolve the issue:

- 1) Go to the start menu, click Run and enter SERVICES.MSC to open Windows Service Manager. You can also go to Control Panel -> Administrative Tools -> Services to open Windows Service Manager.
- 2) In the Windows Service Manager find the "Z-Firm ShipRush" service, right-click it and click stop.
- 2) Copy the text between the 'snip' tags below into Notepad.
- 3) Save the Notepad file as "upsfix.reg" (INCLUDE the " marks).
- 4) Navigate to where upsfix.reg was saved, double click on it.
- 5) It should be imported into the registry.
- 6) Back in the Windows Service Manager, right-click and start the "Z-Firm ShipRush" service (if it is already running, select Restart)
- 7) Now in ShipRush, if you are still looking at the error, press the Previous button on the wizard, and then the Next button. It may take a few time going back and forth until the error goes away and the wizard moves to the next step.
- 8) At this point, you are done!

-----snip-----

Windows Registry Editor Version 5.00

[HKEY_LOCAL_MACHINE\SOFTWARE\UPS\ICC\Application]

"Count"="4"

[HKEY_LOCAL_MACHINE\SOFTWARE\UPS\ICC\Application\shiprushserver]

"CurrentAccessMethod"=""

"CustomerDirectFailure"="0"

"CustomerDirectSuccess"="0"

"CustomerISPFailure"="0"

"CustomerISPSuccess"="0"

"IdleTimeDisconnect"="120"

"Retries"="1"

"UPSNet1Failure"="0"

"UPSNet1Success"="0"

"UPSNet2Failure"="0"

"UPSNet2Success"="0"

"UPSTollfree1Failure"="0"

"UPSTollfree1Success"="0"

"UPSTollfree2Failure"="0"

"UPSTollfree2Success"="0"

"UseHelpOnLine"="N"

"HelpLocalPath"="C:\\UPS\\WSTD\\UPSICC\\ICCHelp\\WebHelp\\ICC_Help.htm"

"HelpURL"="http://www.ups.com/worldshiphelp/ENG/UPSICC"

[HKEY_LOCAL_MACHINE\SOFTWARE\UPS\UPSlinkHTTP\Clients]

"Count"="4"

[HKEY_LOCAL_MACHINE\SOFTWARE\UPS\UPSlinkHTTP\Clients\shiprushserver]

"AppCgiScript"="/upslinkvendor/cgi-bin/kdhclcms"

"AppHostName"="upslinkvendor"

"AppPort"="443"

"AppReceiveTimeout"="120"

"AppSecurity"="2"

"AppSendTimeout"="30"

"AppUserAgent"="UPSlink_HTTP/2.0"

"CommissionStatus"="4"

"GenericURL"="www.gen.ups.com"

"InternetURL"="www.upslinkvendor.ups.com"

"LogLevel"="0"

"MailboxID"="PC_COMMISSION_REQ"

"Password"="OLMJK^^^"

"RegistrationID"=""

"UPSNetURL"="www.upslinkvendor.ups.com"

-----snip-----
