

# Please wait while Windows configures ...

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When opening All Orders a Windows installation repair window runs every time which says "Please wait while Windows configures...". This is generally an indication that of a file from the installation is missing. For more details go to:

-Start Menu -> Control Panel -> Administrative Tools -> Event Viewer

-Look for a warning message from the MSIInstaller. Double click the messages for more details on the problem.

If you receive a message about a missing msxml4.dll file such as the following:

Detection of product '{11B55FE2-B8AF-4AE9-9E74-A6BD47F396AF}', feature 'All\_Orders\_3', component '{303994BA-6487-47AE-AF1D-7AF6088EEBDB}' failed. The resource 'C:\WINDOWS\WinSxS\x86\_Microsoft.MSXML2\_6bd6b9abf345378f\_4.1.0.0\_x-ww\_b319d8da\msxml4.dll' does not exist.

Download the zip file attached to this article, extract the .dll file and place it in the C:\WINDOWS\WinSxS\x86\_Microsoft.MSXML2\_6bd6b9abf345378f\_4.1.0.0\_x-ww\_b319d8da\ folder to resolve the issue.

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